ACTION TRACKING ACTION TRACKING FOR THE COMMUNITY & HOUSING OVERVIEW & SCRUTINY COMMITTEE

Meeting Date	Agenda item	Action Required	Action Officer(s)	Action taken	Timescale
11.01.2023	5. Housing Rent Income and Welfare Response	As shown at recommendation (c) that a letter be written to the DWP on behalf of the Committee.	Jen Griffiths / Ceri Shotton	Awaiting response from DWP. Letter sent on behalf of the Committee on 20.02.23.	On-going.
08.03.2023	7. Results of the Tenants Survey and Developing our Customer Involvement Strategy	In line with recommendation (b) that a workshop for all Members be arranged to highlight the draft strategy aim and objectives and highlight work needed to improve the current position.	Ceri Shotton	Discussions ongoing to confirm a date for the workshop.	Ongoing
17.05.2023	5. Minutes	08.03.2023 Cllr Linda Thew referred to paragraph 3 of page 7 of the minutes and said that the word 'asked' should be included.	Ceri Shotton	Minutes have been amended, translated and uploaded onto the Council website.	Completed
		19.04.2023 Cllr Kevin Rush said that he had submitted his apologies for the meeting and asked that they be included. Cllr Linda Thew referred to page 15 of the minutes and said that the word 'prions' should be amended to read 'prison'.	Ceri Shotton	Minutes have been amended, translated and uploaded onto the Council website.	Completed

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		Cllr Linda Thew also referred to page 16 of the minutes and said that the words 'in-hose' should be amended to read 'in-house'.			
17.05.2023	7. Void Management	Cllr Dave Evans asked if the following information could be provided in future update reports:-	Sean O'Donnell		
		 Information on the bedroom type of property becoming void alongside the breakdown of total void figures; 		Information included in 14.06.23 update report	Completed
		Type of properties tenants were moving to as part of a transfer to another FCC property;		Information to be provided verbally at the 14.06.23 meeting	Completed
		Geographical areas of void properties.		Information included in 14.06.23 update report	Completed
		Sean O'Donnell said that he could provide information on bedroom types and a heat map to show the geographical location of void properties. He said that he would look into whether information on the type of properties tenants were moving too could be collated.			
		In response to a question from the Chair around the in-house void team, Sean O'Donnell suggested that he provide the following information in the next update:-		Information included in 14.06.23 update report	Completed

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	 Number of staff within the DLO team; Number of Team Leaders who manage the DLO; and Number of Team Leaders who manage contractors 			